

Bowls4u FAQ

Welcome to the Bowls FAQ. This page contains questions and answers about our site and services. If you've had a look and still can't find the right answers to your questions please feel free to [Contact us](#).

Q) Can I see a sample of the garment for size or colour?

A) We will be happy to supply samples for sizing or colour match purposes. We charge a deposit for each sample which is refundable upon return excluding any postage / carriage costs. I would like to know more please feel free to contact us.

Q) What sizes do you do?

A) All of the sizes of our garments are shown on the individual product pages. It is possible to make larger sizes in our bespoke range up to approximately 72" but please contact us for further details.

We appreciate that it may be difficult to order garments when you cannot necessarily try them on so if you look at our comprehensive sizing chart and if you still have any questions please do not hesitate to contact us for guidance.

Q) When do I pay for my order and how do you accept payment?

A) We ask for a 50% deposit on all orders which can be paid by Paypal, cheque or bank transfer. Orders will not commence until the deposit is received. We will also require the balance paid before we deliver the order.

Q) What colours are available and can you match the colours of my logo if I provide the printed pantone colour reference?

A) Pantone colours can be matched to the nearest embroidery thread. Exact Pantone matches would require a dye-batch of the material which would mean minimum order quantities would need to be met depending on the type of garment chosen Please contact us for more details.

Q) Why will the Clothing Designer not load?

A) The Clothing designer requires Adobe Flash to work which can take a few seconds longer to load on slower internet connections and older machines. If it still fails to load you may not have Adobe Flash Player installed, it is a free plug-in available by clicking [here](#). Once installed the designer should load correctly. If you are still experiencing difficulties then please contact us with your design thoughts and we can design a number of garments based on your ideas and then email them to you.

Q) How long is delivery?

A) Delivery on bespoke clothing is between 4-6 weeks from receipt of order. However if you need something quicker it is possible to make some garments faster than this. Please contact us for further details. Delivery on Ready to Wear garments can be made within 2-3 days depending on the stock situation and whether you require any embroidery or other decoration.

Q) Can I add embroidery to my clothing?

A) Yes you can have embroidery added to all of our garments. You will need to provide us with either an embroidery format DST or EMB file. Alternatively you can send a high resolution image such as a JPG or EPS, but please note that this may incur a digitisation charge. Please contact

us for more details.

Q) Can I add team names and numbers to shirts?

A) Yes we can sublimate or heat seal designs, numbers and names on to shirts, contact us to find out which technique is most cost effective and suitable for your order.

Q) Can I add a print to my garments?

A) Printing on to your garments is possible and can produce very effective results with intricate logos and designs. This is possible with most type of garments but may not be cost effective on low order quantities. If you require further information please contact us.

Q) What does Sublimation mean?

A) Sublimation is the method used to produce a sports garment from a manmade fibre such as polyester. The process starts with a plain white fabric and then the design of the garment along with any logos are printed onto plain white paper and then via a chemical reaction caused by heat the inks are passed into the fabric to create the garment design. This process allows us to create any design you want as well as all logos for no extra cost, we are also able to print to pantone colours where specified. See the designer for the many options available.